

CASE STUDY

EHR: Improving Productivity and Patient Care The Surgery Center of Lynchburg • Jan Claybrook, Manager

Product Solution

SourcePlus EHR is a revolutionary electronic health records system that mimics real-world processes and workflow. SourcePlus EHR delivers all the benefits of an EHR while reducing the time it takes for clinicians and office personnel to learn the system.

The system's intuitive user interface mimics familiar paper-based processes enabling physicians, nurses and staff to access and update secure patient records from any location in seconds.

Product Benefits

- Easiest EHR to use in the market today
- Training and go-live in days rather than weeks or months
- Decreases operating costs
- Increases revenue and productivity
- Highest user acceptance and satisfaction
- Promotes superior patient care
- Enhances patient safety
- Reduces risk and liability

To Learn More

Visit sourcemed.net/sourceplus/sourceplus-ehr/

Recognizing the Problem

After six years of chasing paper records and trying to decipher illegible handwriting, the Surgery Center of Lynchburg had enough. In 2007 they deployed a well known electronic health record (EHR) system.

Once deployed, users found the system difficult to navigate and it didn't provide the level of reporting the center required. Additionally, the system's inability to interface with the facility's existing information management system, SourceMedical's AdvantX, meant the facility's staff was required to enter information into each system separately. With requirements now clearly defined, the Surgery Center of Lynchburg set out to find an EHR system that met all of their needs.

Selecting a Solution

Having successfully used SourceMedical's AdvantX information management solution since the center's opening in 2001, evaluating SourceMedical's SourcePlus EHR was natural and logical. In addition to being easier to use than the other systems they evaluated, SourcePlus EHR offered the level of reporting the center required. Additionally, it allowed for seamless integration with AdvantX.

Measuring Results

The rollout of SourcePlus EHR was smooth, partly because of SourceMedical's familiarity with the center. Also, having worked with an EHR system for the past two years, the center had valuable firsthand knowledge of what an EHR system should and shouldn't do. As noted by the center's Manager, Jan Claybrook, "One of the immediate differences was that SourceMedical worked the SourcePlus EHR system around our requirements, rather than requiring us to conform to their system."

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For example, with the center's previous system, a request to customize form fields to mirror existing paper forms required staff to input notes within a comments section. This was a problem as doctors didn't know when and where to look for information. "The same request was met by SourceMedical with ease," said Claybrook. "The SourcePlus EHR system was easily tailored to our exact requirements while offering us the flexibility to make changes as needed."



Seamless integration with AdvantX netted immediate value. Because information entered into SourcePlus EHR automatically populates into the AdvantX system, duplicate data entry is eliminated. The efficiencies gained translate into cost savings.

Other popular features that save time and money are charting and importing capabilities. For example, previously doctors at the center wrote op notes on paper, which then had to be scanned into the center's system. Now, Word documents are converted to PDF files and imported directly into the system. Costs associated with dictation services have been significantly reduced as doctors now have the ability to write their op notes directly on the computer. The importing capabilities also allow for pictures taken during surgery to be imported directly into SourcePlus EHR, eliminating more fringe expenses that add up significantly over time including printer ink.

"SourcePlus EHR is so easy to use that even doctors who rarely come to the center use it with ease. Doctors, nurses, the staff in general; we've all come to rely on the system and appreciate the value it delivers," concluded Claybrook.

About SourceMedical

SourceMedical provides outpatient information solutions and services for ambulatory surgery centers, specialty hospitals and rehabilitation clinics nationwide. With a 30-year track record and more than 4,400 satisfied customers, SourceMedical is the trusted source for innovative applications, in-depth industry expertise and unsurpassed customer service. The company's unique, end-to-end systems improve operational efficiency and cash flow while enabling healthcare facilities to deliver a higher quality of patient care.

