

SourcePlus Payer Claims Management: Increasing the Speed and Accuracy of the Claims Management Process

SourceMedical's complete suite of Revenue Cycle Management (RCM) tools enables your facility to automate the entire spectrum of patient and payer business transactions, improving cash flow and productivity while reducing A/R days.

Our internet-based solutions seamlessly interface with your SourceMedical software, enabling your facility to better manage and improve the entire claims management and submission process. With a robust, real-time claims scrubbing engine, online claims correction functionality, vast national electronic payer connectivity and automatic payment posting functionality, SourcePlus RCM solutions take your surgery center to the next level – significantly increasing 'first time' payer acceptance rates, speeding claims payment and improving staff productivity.

Online eligibility verification - With secure, web-based access to eligibility information, your facility can dramatically reduce staff time spent on the phone with payers, all while improving the overall claims submission process, reducing claim rejections and improving cash flow.

Web-based all payer claims management - Our next-generation claims workstation solution includes online claims correction tools and enterprise-wide claims tracking and reporting capabilities; allowing healthcare organizations to better manage the entire claims submission process.

Electronic patient statement processing - Our electronic patient statement solution increases patient collections, improves A/R management and reduces the high costs and lengthy delays associated with manual, in-house statement printing.

Collector's Desktop (optional) - Our Collections Management tools* allow your facility to:

- Automatically assign collectors to work accounts based on multiple criteria
- Design the collector workspace to meet individual collector's needs
- Perform all collection activities from a centralized workspace to maximize productivity
- Generate letters, patient statements, bills and insurance tracers within the workspace
- Enter collection-related comments when talking with payers or patients
- Access related registration and billing, and assign action dates from within the workspace
- Utilize pre-defined triggers to initiate collection activity and follow-up
- Automate collections correspondence to insurance carriers and patients
- Maintain collection-related activity and correspondence history
- Monitor collector productivity
- Turn over accounts to outside agencies

* Some tools in Vision and AdvantX vary; please contact your Account Manager for additional information on the differences.

SourcePlus Products and Services: Solving problems and boosting performance

The SourcePlus suite includes a wide array of add-on modules, products and services that add value to our core information management systems; further enhancing facility management, clinical efficiency, quality and profitability. With our integrated SourcePlus Products, your surgical facility can leverage the best tools available to ASCs and surgical hospitals.

Benefits include:

- Improve service to patients and physicians
- Optimize reimbursement and cash flow
- Improve clinical documentation
- Boost staff productivity
- Reduce staff and supply costs
- Improve decision-making

In addition, the system's powerful claims management reporting system enables users to easily track claims across the entire reimbursement cycle, gain vital insight into claims error trends, and monitor cash flow trends across the entire enterprise.

Features of SourceMedical's RCM Solutions:

- Robust real-time claims scrubbing engine increases first-time claim acceptance rates to 97% or higher
- Automatic claim error-seeking feature quickly identifies claim errors for immediate correction and resubmission
- Electronic connectivity to more than 1,000 payers, including Medicare, Medicaid, BCBS, commercial payers and HMOs
- Remote 'print and mail' claims functionality eliminates staff time spent on manual claims printing and mailing
- Enterprise-wide reporting provides instant access to vital claims and cash flow trends
- Every transaction is processed in compliance with the latest HIPAA standards
- No special hardware or software is required; upgrades such as changes in payer requirements, are made without disruption to users

SourceMedical's Clearinghouse-Flexible Support Levels

SourceMedical partners with several leading internet-based Revenue Cycle Management (RCM) providers, allowing you to determine the level of functionality and support offered by each clearinghouse.

Affiliated Partners - Our affiliated partner clearinghouses include ZirMed and PayerPath. SourceMedical clients receive favorable pricing from our affiliated partners, as well as the added benefit of integrated support between our Client Services departments, providing you with the best possible client assistance and continued new technical capabilities and functionalities.

- ZirMed (www.zirmed.com) - ZirMed can accept data in several formats, and allows you to follow the progress of the claim to the payer on a real-time basis, where available. Payer claim acknowledgements are reflected online, and rejected claims may be edited online and immediately resubmitted. ZirMed also offers the ability to print and deliver paper claims to any payers that do not accept electronic claims, as well as the printing of patient statements.
- PayerPath (www.payerpath.com) - PayerPath's state-of-the-art, browser-based Claims & Response Management System interfaces easily with your facility's system and requires no additional hardware or software. Real-time validation and integrated Medicare Fraud & Abuse edits are just a few of the reasons many centers choose PayerPath's electronic medical claims system to help manage their revenue cycle.

Supported Partners - Our supported clearinghouse partners include Emdeon (www.emdeon.com); GHN-Online (www.ghnonline.com); and ViaTrack (www.viatrack.com). SourceMedical clients receive support for the outbound HCFA and UB04 claim formats, in the X12 or print image formats desired by these clearinghouses.

Unaffiliated Partners - All clearinghouses other than those listed above have limited SourceMedical support capabilities. Any periodic changes or extra support required to accommodate the clearinghouse is billable.

About SourceMedical

SourceMedical provides outpatient information solutions and services for ambulatory surgery centers, specialty hospitals and rehabilitation clinics nationwide. With a 30-year track record and more than 4,100 satisfied customers, SourceMedical is the trusted source for innovative applications, in-depth industry expertise and unsurpassed customer service. The company's unique, end-to-end systems improve operational efficiency and cash flow while enabling healthcare facilities to deliver a higher quality of patient care.

To find out how SourceMedical can help you achieve your clinical and financial goals, call 800-719-1904 or visit www.sourcemed.net

